

Public Sector meets
Third Sector

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Ceri Jones
Senior Policy Officer,
Social Enterprise Coalition



SOCIAL ENTERPRISE AND HEALTHCARE

Ceri Jones

Senior Policy Officer

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PURPOSE

Social Enterprise and primary and community care – the context

What social enterprise has to offer health

The Right to Request

Central Surrey Health

The policy context – Why?

Primary and community care accounts for 90% of people's contact with the NHS

Increasingly ageing and diverse population, longer life expectancy, chronic disease

Need for more personalisation, and choice

Disempowered staff and inefficient service

Our health, our care, our say – A new direction for community services

Better prevention
and earlier
intervention

Contestability and
competition

Tackling
inequalities

Diversity in
provision

More support for
people with long
term needs

Range of providers
social enterprises
third sector

Primary and community care strategy

PCT Separation

Separation plans for community services

- services to be delivered by new organisations

Organisational Forms

- APOs
- Community Foundation Trusts
- Social enterprises
- Vertical integration

NHS Next Stage Review – Darzi Review – Vision for transformation

Choice

Strengthened
NHS Choices –
information

Quality

Strengthened
Commissioning

Empowerment

The Right to
Request

The Right to Request

What is it?

- Staff have right to request to set up social enterprises
- PCTs have to consider the request and if approved support the development

Why?

- Empowerment
- Subsidiarity
- Innovation
- Improved patient outcomes

Central Surrey Health

**Social
Enterprise**

**Clinical
leadership**

**Co-
ownership**

Impact

Innovation

- High tech solutions to outpatient services

Quality

- Reduced Waiting times for key services

Empowerment

- Flat management structure, reduced bureaucracy

SUMMARY

Social enterprise in England

- delivers social benefits
- and makes profits
- For re-investment in social benefits

Current health policy

- is based on a more market orientated approach
- as a way of developing more responsive and more effective services

Commissioning social enterprise is

- a means of delivering plurality of provision
- Whilst retaining a public service outlook

There are opportunities for Primary Care to use the SE model